YOUNGS
BUILDING CONTRACTORS

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Policy, Quality

At Young's quality is at the forefront of everything we do; we do things once, and we do it right.

Young's Building Contractors is committed to implementing and maintaining an integrated management system that will improve efficiency and productivity to ensure that all our services meet the requirements of our customers.

Quality management is in accordance with the requirements of ISO9001 Quality Management Systems standards.

The aim of this policy and all associated procedures is to ensure that we fully and always understand and comply with our customer requirements.

The objectives of this policy are:

- Provide adequate resources to establish, implement and maintain the management system.
- Communicate this policy to all employees through inductions, training, and ongoing example in the workplace.
- Ensure the management system is implemented across the organisation.
- Promote the cultural standard of Excellence
- Monitor and measure the effectiveness of implementation of the system through a programme of inspections and audits to verify performance

Each role has established appropriate performance indicators to ensure these objectives are being met.

Management is committed to this and to the systems developed to deliver its objectives, supporting staff in their commitment with:

- Compliance with the Integrated Management System, inclusive of Quality
- Continually improving systems, processes, and outcomes
- Strive for excellence in the delivery of services

The management system assures our customers of our ongoing commitment to provide them with cost-effective, value-based excellence.

This policy is supported by our Integrated Management System, incorporating: Youngs Operating Platform (YOP), Project specific Safety, Health, Environment and Quality SHEQ plans and will be reviewed annually

Michael Young
Managing Director
8th April 2021